



Display Item Hire Terms & Conditions

All display item hired from CAKED by Catherine will be subject to the following terms and conditions. Nothing contained within these terms and conditions affects your statutory rights as a consumer. If there is anything you don't understand please feel free to contact us.

1. Display Item Hire

1. We have a range of cake stands, platters, and other decorative items available to hire for your wedding. The cost of this can be discussed during the booking process or a consultation (wedding cake orders only).
2. Any hire is subject to a refundable damage deposit. This varies depending on the cost of the item/s being hired.
3. All hire charges and deposits are payable in advance 28 days before the event date and will be detailed on your booking form.
4. Hired items must be returned to us within 5 days of the event date unless previously agreed. If items are not returned within 5 days, then a late return fee of £5 per day per item will be charged.
5. If items are not returned within 14 days, then the entire hire deposit will be forfeited.
6. If a late return has been previously agreed in writing, then no charges will be made as long as the items are returned by the specified date.
7. We do not collect hired items ourselves unless this has been previously agreed. A fee will be charged if we are required to collect hired items ourselves. This will vary dependent on distance to the venue but would usually be equal to the delivery charge for your wedding cake.
8. If items are returned damaged, then the damage deposit will be forfeited. If the item can be repaired e.g., by obtaining a new part, then only the cost of this part plus an admin fee of £10 will be charged. If the item is damaged beyond repair or is lost, then the entire damage deposit will be kept in order to replace the item.
9. Please notify us as soon as you can if damage, breakage, or loss has occurred so we can assess the situation and advise of the best resolution.

2. Publication and Promotional Rights

1. A lot of our cake stands come from a company called Prop Options. Our cakes are often shared on their social media channels, Pinterest, website etc. We reserve the right to share any image of a customer's cake with Prop Options for publication after the delivery date unless previously agreed in writing between the customer and the company.

3. Cancellations/Refunds

1. Deposits are non-refundable and non-transferable in the event of cancellation.
2. Cancellations with less than 28 days' notice are subject to full payment. If this has not already been paid then the final balance will be immediately payable upon cancellation.

We reserve the right to revise and amend these terms and conditions. However, you will only be subject to the terms and conditions in force at the time you place your order with us. If you change your wedding date for any reason, you will be sent the most up to date terms and conditions with your new booking form and these will supersede any previously sent to you

By paying your booking fee, you are agreeing to these terms and conditions so please read them carefully.